Areas of the syllabus	Understood?	Maybe	Need to revise
The business organisation			
Understand the different ways of expanding a business			
including;			
Mergers			
Takeovers			
Organic growth			
Franchising			
Know what stakeholders are			
Understand how stakeholders can be affected by the			
growth in a business			
Understand the advantages and disadvantages of			
becoming a PLC (from an LTD)			
Know what dividends are and "floating" on the stock			
exchange represents			
Be aware of what a franchise is and how it helps a			
company grow			
Marketing			
Understand what a product portfolio is			
Be aware of why a company would want to widen its			
product portfolio (PRODUCT)			
Understand the different stages of the product life cycle			
(introduction/ growth/ maturity/ decline/ extension)			
and how demand for products changes over time			
(PRODUCT)			
Appreciate some of the methods that businesses may			
use in order to extend a products life cycle (rebranding/			
advertising etc) and how these may affect the other			
areas of the business (PRODUCT)			
Understand the different pricing strategies a firm can			
implement (skimming/ penetration/ loss-leader/ cost			
plus/ competitive) (PRICING)			
Be aware of the key factors which could affect the pricing			
decision of a company (nature of market/ level of			
competition) (PRICING)			
Understand what methods of promotion large			
companies use			
Know what sales promotion(s) are and how used			
Know what advertising is and different examples			
Know what sponsorship is and why used			
Know what direct marketing is and where used			
Understand what effects the selection of			
the promotional mix – competition, rivals, product itself			
etc (ALL PROMOTIONAL METHODS)			
Understand the different channels of distribution			
businesses use to get their products to the consumer –			
Telesales/ internet selling/ mail order/ retailers/			
wholesalers (PLACE)			

To understand which of the channels (above) are suitable		
for particular situations (PLACE)		
<u>Finance</u>		
Understand the different sources of finance used by		
larger businesses including;		
 Selling unwanted assets 		
 Loans/ Mortgages 		
 Selling shares (a new share issue) 		
Retained profits		
Be aware of the advantages and disadvantages of each of		
the methods above		
Understand how the profit & loss account and the		
balance sheet help stakeholders to assess the		
performance of a business		
Understand the different sections of the P and L and the		
Balance sheet – i.e. Assets/ Liabilities/Net Assets/		
Turnover/Cost of Sales/ /Expenses/Gross and Net profits		
REMEMBER – The Cat Grew Extra Nasty!		
Understand how to interpret calculations using the		
following ratio's – taken from simplified balance sheets		
and profit and loss accounts;		
 Gross Profit Margin – gross profit/turnover x100 (%) 		
 Net Profit Margin - net profit/turnover x100 (%) 		
 Current Ratio – current assets/ current liabilities 		
(to 2 d.p i.e. 1.45 or 0.67)		
 Acid Test Ratio - current assets - stock / current 		
liabilities (to 2 d.p i.e. 1.45 or 0.67)		
YOU WILL NOT NEED TO MEMORISE THESE AS THEY WILL		
BE PROVIDED IN THE EXAM		
People in Business		
Understand how an organisational chart or hierarchy		
works and what layers of management are		
Be aware of what span of control means		
Understand how the shape of an organisational chart will		
affect how the company is managed		
Understand what centralisation and decentralisation are		
and their benefits and challenges to a business		
Be aware of suitable methods of recruitment and		
selection that a larger business would use		
Understand what an induction is and key features		
Be aware of benefits of a good induction and issues with		
those conducted poorly		
Appreciate the advantages and disadvantages of on and		
off the job training		
Understand why a business would use an appraisal or		
performance review system	<u>↓ </u>	
Be aware of a range of suitable motivational methods for		
use in a larger business – financial and non-financial		

Understand the different management styles that	
managers can use'	
Laissez-faire	
Democratic	
Paternalistic	
Autocratic	
Operations management	
Understand what flow production is and why it is	
efficient	
Be aware of how division of labour and specialisation can	
improve efficiency	
Know what lean production means	
Understand how lean production can impact on training	
and motivation in a larger business	
Know about how larger businesses can have an	
advantage over smaller companies (economies of scale)	
Be aware of the disadvantages with a growing business	
(complicated production/ poor communication)	
Understand quality issues a firm can face and ways it can	
solve them (inspections/ outsourcing)	
Know of how TQM could help to improve quality in a	
business	