

Market research

This is gathering and analysing information to help marketing decisions.

It can be:

- primary (field) asking potential customers
- secondary (desk) using books and the internet

Primary (field) market research

This can be done by:

- observing
- experimenting
- surveying

Secondary (desk) market research

This can be cheap and quick.

It involves:

- reading
- surfing the internet

Start-up market research

This can be difficult because:

- there can be a shortage of money
- entrepreneurs are sure their products will sell well

Why should an entrepreneur carry out market research when planning a new business?



The marketing mix

This is known as the 'four Ps'.

What do each of the four Ps stand for?

It is important to choose the right mix:

- Luxury cars need good quality products but high prices.
- Bread may have a low price and be sold in many places.